

Cookie Notice

Last Updated: April 26, 2023

Unless otherwise expressly stated, capitalized terms in this Cookie Notice have the same meaning as defined in our [Privacy Notice](#).

Scope of Cookie Notice

This Cookie Notice supplements the information contained in our [Privacy Notice](#) by explaining how we and our business partners and service providers use cookies and related technologies in the course of managing and providing our online services and our communications with you. It explains what these technologies are and why we use them, as well as your rights to control our use of them.

In some cases, we may use cookies and related technologies described in this Cookie Notice to collect personal data, or to collect information that becomes personal data if we combine it with other information. For more details about how we process your personal data and region-specific disclosures relating to your personal data, please review our [Privacy Notice](#).

If you are based in a jurisdiction requiring additional cookie disclosures (such as the European Economic Area (EEA) or United Kingdom (UK)) or you are interacting with one of our sites that voluntarily provides additional cookie disclosures, additional details of the cookies we currently use and your choices in relation to those cookies will be available through the consent management platform (CMP) accessible from the cookie banner presented when first navigating to the website and/or hyperlinked in the footer of the website. The categories of cookies that we use are also set out below.

You will be able to find specific Cookies Policy and Privacy Notice for each country where we operate in the following websites:

- <https://www.tenerity.com/no>
- <https://www.tenerity.com/de>
- <https://www.tenerity.com/fr>
- <https://www.tenerity.com/br>
- <https://www.tenerity.com/es>
- <https://www.tenerity.com/in>
- <https://www.tenerity.com/fi>
- <https://www.tenerity.com/uk>
- <https://www.tenerity.com/se>

What Are Cookies and Related Technologies?

Cookies are small data files that are stored on your computer or device that allow us and our third-party providers to collect certain information about your interactions with our email communications, websites and other online services. We and our third-party providers may also use other, related technologies to collect this information, such as web beacons, pixels, embedded scripts, location-identifying technologies and logging technologies (collectively, “cookies”).

What Cookies We Use

We use the following cookies:

- Strictly Necessary Cookies. These cookies are necessary for the website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. Without these cookies, the website, or some of its core functionalities, would not work.
- Personalization & Analytics Cookies. These cookies enable the website to provide personalization and enhanced functionality based on your browsing history. They may be set by us or by third-party providers whose services we have added to our pages. Without these cookies, we would not be able to provide you a personalized experience on our website and online services with content customized for you. Many of our websites use Google Analytics, a web analytics service provided by Google, Inc. ("Google"). For more information on the use of Google Analytics, please visit Google's privacy policy [here](#). You can also view Google's currently available opt-out options [here](#).
- Social Media Cookies. These technologies are used so that visitors can interact with the content of different social media platforms (such as Facebook, YouTube, Twitter, or LinkedIn) and are generated only for the users of these social media platforms. The conditions of use of these cookies and the information collected are regulated by the privacy policy of the corresponding social media platform.
- Marketing Cookies. These cookies may be set through our site by us or by third-party advertising partners. Although we do not use these cookies for the purpose of displaying advertisements that are selected based on personal data obtained or inferred over time from an individual's activities across businesses or non-affiliated websites, applications, or other services, we may use these cookies in connection with non-targeted advertising purposes, like analyzing the effectiveness of our marketing campaigns or certain attribution purposes.

All cookies and related technologies are on by default when you visit our websites and other online services, unless you are from a jurisdiction that requires consent for the use of such technologies. In those jurisdictions that require consent, we will only use the personalization and analytics, social media, and marketing cookies if you accept them via the cookie banner presented when first navigating to our website and/or through the consent management platform (CMP) accessible from this banner and/or from the hyperlink in the footer of the website.

If you are based in a jurisdiction requiring additional cookie disclosures (such as the European Economic Area (EEA) or United Kingdom (UK)) or you are interacting with one of our sites that voluntarily provides additional cookie disclosures, you will also see additional details about the cookies and related technologies used on each website, including the cookies' name, administrator, purposes and lifetime, in the consent management platform (CMP) accessible from the cookie banner and/or the hyperlink in the footer of the website.

What We Collect When Using Cookies

We and our third-party providers may use cookies to automatically collect certain types of usage information when you visit or interact with our email communications, websites and other online services, including the personal data identified in the [Website & Online Services](#) section of our [Privacy Notice](#). For example, we may collect log data about your device and its software, such as your IP address, operating system, browser type, date/time of your visit, and other related information. We may also collect analytics data or use third-party analytics tools such as Google Analytics to help us measure usage and activity trends for our online services and better understand our customer/member base.

How We Use That Information

We may use the data collected through cookies to:

- (a) remember information so that you will not have to re-enter it during your visit or the next time you visit our websites and other online services;
- (b) provide and monitor the effectiveness of our websites and other online services;
- (c) monitor online usage and activities of our websites and other online services;
- (d) diagnose errors and problems with our websites and other online services;
- (e) otherwise plan for and enhance our websites and other online services; and
- (f) facilitate the other purposes identified in the [Website & Online Services](#) section of our [Privacy Notice](#).

Please note that we link some of the personal data we collect through cookies with the other personal data that we collect about you and for the purposes described in the [Our Collection and Use of Personal Data](#) section of our [Privacy Notice](#).

Your Choices About Cookies

If you would prefer not to accept cookies, most browsers will allow you to:

- (a) change your browser settings to notify you when you receive a cookie, which lets you choose whether or not to accept it;
- (b) disable existing cookies; or
- (c) set your browser to automatically reject cookies.

If you are based in a jurisdiction requiring additional cookie controls (such as the European Economic Area (EEA) or United Kingdom (UK)) or you are interacting with one of our sites that voluntarily provides additional cookie controls, you may take advantage of our consent management platform (CMP) accessible through our cookie banner presented when first navigating to the website and/or hyperlinked in the footer of the website to select your preferences for our use of cookies.

Be aware that disabling cookies may negatively impact your experience using our websites and other online services, as some features and offerings may not work properly.

Depending on your device and operating system, you may not be able to delete or block all cookies. In addition, if you want to reject cookies across all your browsers and devices, you will need to do so on each browser on each device you actively use. You may also set your email options to prevent the automatic downloading of images that may contain technologies that would allow us to know whether you have accessed our email and performed certain functions with it.

PLEASE NOTE THAT DISABLING COOKIES WILL CAUSE YOU TO BE UNABLE TO EARN AND RECEIVE YOUR CASH-BACK REWARDS AND REWARDS POINTS AUTOMATICALLY BECAUSE WE WILL BE UNABLE TO DETERMINE IF A PURCHASE HAS BEEN MADE IN CONNECTION WITH YOUR ACCOUNT.

Updates to This Cookie Notice

We will update this Cookie Notice from time to time. When we make changes to this Cookie Notice, we will change the “Last Updated” date at the beginning of this Cookie Notice.

Contact Us

If you are based in the United States and have any questions or requests in connection with this Cookie Notice or other privacy-related matters, please send an email to privacy@tenerity.com.

Alternatively, inquiries may be addressed to:

Tenerity
Data Privacy Office
6 High Ridge Park
Stamford, CT 06905
1-877-346-8803

If you are based outside of U.S. inquiries may be addressed to:

Tenerity
Sentinel House
Airspeed Road
Portsmouth
Hampshire
PO3 5RF